

## Lunch Time Meal Prices September 2019



**At Pittville** we have a professional, highly skilled and talented catering team, committed to providing nutritious, wholesome food which is freshly prepared daily, from scratch, on the premises.

Our menus will be available on the ParentPay website and our current price list is detailed overleaf. If you have any queries about the menu or options available please ring Mrs McDougall on 01242 548705.

Through the introduction of our new meal payment system we feel the school and pupils will benefit in the following ways: -

- ◇ Specific food allergy ingredients can be barred automatically.
- ◇ Healthy eating is encouraged.
- ◇ Discourages the misuse of school dinner money through spending in shops outside of the school grounds.
- ◇ Alleviates many of the associated problems with the use of cash in schools. i.e. loss, theft and bullying.
- ◇ Queuing times are reduced through increased speed of service.
- ◇ Automatic free meal allocation with the student remaining anonymous.
- ◇ Having control of student accounts by students thus teaching them important life skills.

### £2.70 Student Meal Deals or Free School Meals

- ◇ Traditional hot lunch with potatoes, vegetables or rice & free salad bar plus any dessert and a carton of milk or juice
- ◇ Baked Jacket Potato with two toppings & free salad bar plus any dessert and a carton of milk or juice.
- ◇ Freshly Filled Roll or Sandwich Wrap or Baguette with a free salad pot plus any dessert and milk or juice.
- ◇ Hot Snacks: Hot Baguette, Panini, Pasta & Bread or Homemade Pizzas with free salad pot plus dessert and a carton of milk or juice.
- ◇ Hot Soup & Bread with free salad pot plus dessert and a carton of milk or juice.
- ◇ A “take-away” Hot Pot & bread with free salad pot plus any dessert and a carton milk or juice.

### Individual Items Price Range

- ◇ Main Course with potatoes or rice, vegetables, salad & bread: £2.30
- ◇ Baked Jacket Potato with two toppings & salad £2.30
- ◇ Traditional Dessert with custard, £1.00
- ◇ Fresh Fruit Pots, or Yoghurts 90p.... Jellies 80p
- ◇ Freshly Filled Rolls, Sandwiches and Baguettes from £1.20 - £2.00
- ◇ Hot Snacks , Homemade Soups from £1.40 - £1.70
- ◇ Hot Pot £1.50 or Hot Pasta Pot with cheese £1.40
- ◇ Pasta Salad Pots with chicken cheese or tuna: from £1.40
- ◇ Small Salad Pot: 80p Large Salad Pots £1.30

### Beverage Price Range

- ◇ Cold Drinks from 30p - £1.30
- ◇ Hot Drinks from 50p – 75p

**The Café also serves breakfast from 8.00 and morning break serving a range of morning goods and savouries.**

**PITTVILLE  
SCHOOL**

## Cashless Catering System

Albert Road, Cheltenham, GL52 3JD

Phone: 01242 524787  
e-mail: [achieve@pittville.gloucs.sch.uk](mailto:achieve@pittville.gloucs.sch.uk)  
[www.pittville.gloucs.sch.uk](http://www.pittville.gloucs.sch.uk)

## Parent Pay FAQs

### When can I log in to my account?

We will soon be sending you an activation letter with your activation login details. You'll then be able to activate your account and start making payments.

### Which cards can I use?

ParentPay accepts MasterCard and Visa credit cards, and Maestro, Switch, Delta, Electron, Solo and Visa debit cards.

### Is it safe to make payments on the internet?

Yes. ParentPay uses leading technology to process your card transactions securely. All communication with the bank is encrypted and neither ParentPay nor the school have access to your card details.

### How can I check that it's secure?

Standard website addresses begin with http; the address for a secure site will always begin with https. You will also see a padlock at the bottom/top right of the screen on our login page and after you have logged into your account; never enter your card details or personal data on any web page whose address does not start https.

### What about our personal information?

ParentPay holds a very limited amount of information about you and your child solely for the purpose of administering your account; however ParentPay does not use your personal information other than for supporting the school and they do not share or give information to any other organisations. ParentPay operates under strict guidelines set out by the Data Protection Act 1998.

ParentPay will NEVER contact you by phone, email or mail and ask you to divulge confidential information like passwords or card numbers. If you are ever contacted by someone claiming to be from ParentPay please contact them immediately on 02476 994820 or visit [www.parentpay.com](http://www.parentpay.com)

## Cashless Catering FAQs

### How do I credit the account?

This can be done in 3 ways:

#### To pay using the Internet:

By use of the online ParentPay system; use the ParentPay link through our website or visit [www.parentpay.com](http://www.parentpay.com). Your login and password, which will follow shortly, will allow you to make electronic payments into your child's account. Please note ParentPay will eventually be able to be used to pay for school trips etc.

#### To pay using Paypoint:

The school will issue you a Paypoint card on request; if you would like to use this facility please contact Mrs Haidon, the finance officer on 01242 548702 this will allow you to make payments into the Paypoint system in several shops in our local area.

List of nearest Paypoint outlets to Pittville School:

Pittville Convenience Store, 3, Prestbury Road

Clarence Store, 19-23, Prestbury Road

Lynworth Stores, 3-5 Lynworth Exchange

Spar, Hill Top GL50 4NN

One Stop, 52, Fairview Road

To find your nearest store visit the following website:  
<http://www.paypoint.co.uk/locator.aspx>.

### How do I check if I have credit on my account?

This can be done at the balance checker in the dining room

## Cashless Catering FAQs cont'd

### I am entitled to a free meal, how does it work?

The allowance is credited to you each lunchtime to allow you to purchase your meal; this allowance if not used will not carry over to the next day. Credits for free school meals will only be available at lunch service. If additional purchases are required the account must be credited as described above.

### Can anyone else use my account?

No – a unique number is allocated to each pupil when the registration process takes place.

### What happens if I forget my money to credit my account?

You will need to see a member of staff to authorise and cover the cost of a meal – this amount will be debited automatically from your account next time it is topped up.

### Can I have any say in what my child eats?

The system has a blocking facility that will identify any items the child is not allowed either by choice or dietary needs. This needs to be confirmed in writing by the parent/guardian.

### Can I check what my child has chosen daily?

Each time you log into your ParentPay account you can access details of your child's food choices and our current menu and options.

**Daily Spend Limit: There is a daily spend limit programmed into the system of £6.00 per day, this can be increased or decreased for an individual student by phoning the café on 01242 548705**

**If you require any further information please contact Mrs. McDougall 01242 548705**